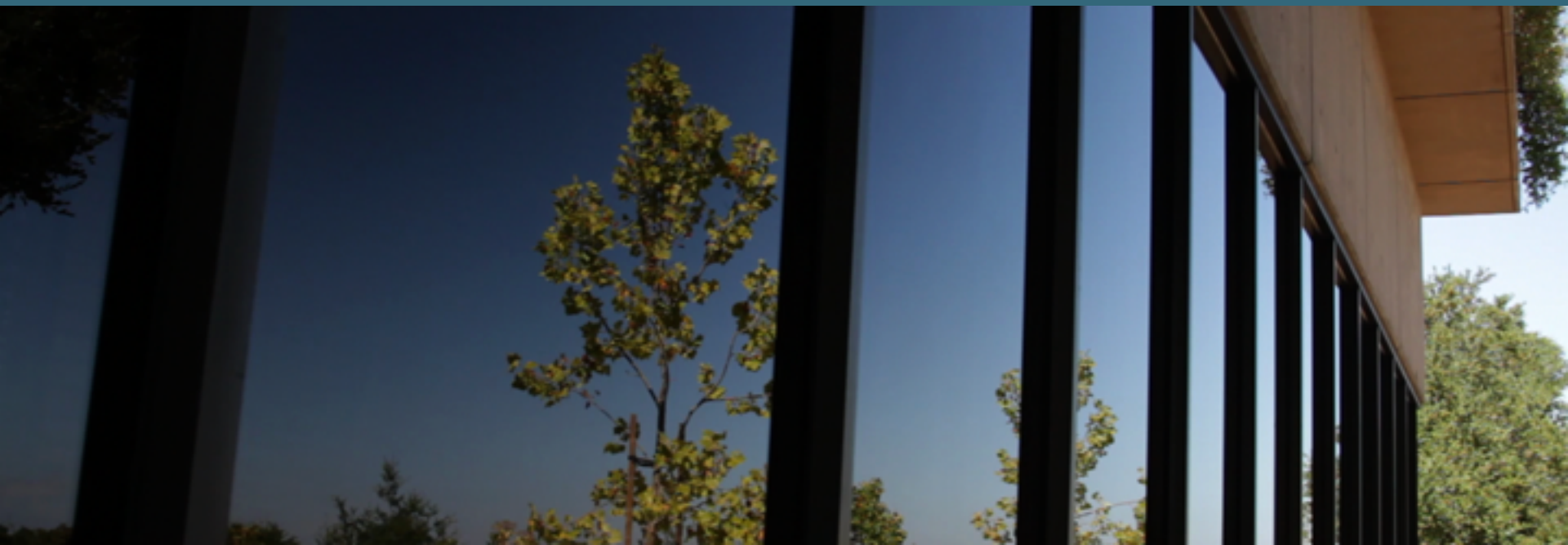


PARC: International Collaboration for Industrial IOT

Rail Asset Maintenance Using Intelligent Systems



parc[®]

A Xerox Company

3333 COYOTE HILL ROAD

Palo Alto Research Center

The Business of Breakthroughs[®]

founded 1970

laser printing

PC workstation

Ethernet

WYSIWYG, GUI

XEROX
PARC



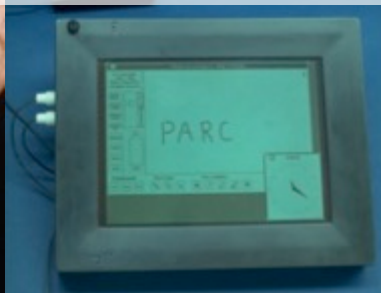
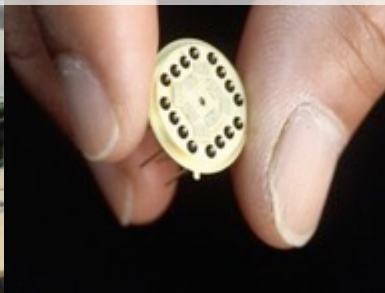
corporate
ethnography

multi-beam
laser diodes

ubiquitous
computing

collaborative
filtering

AI/ model-based
systems



incorporated 2002

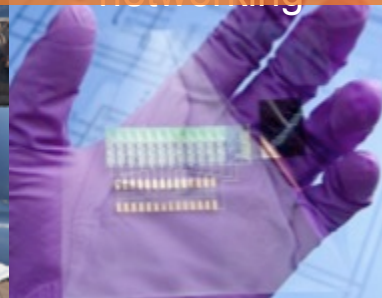
UVLEDs

cleantech

printed & flexible
electronics

content-centric
networking

parc[®]
A Xerox Company



PARC spun out from Xerox in 2002 to focus on **Commercial Innovation**

1970



founding mission to create:
**“The Office of the
Future”**



2002



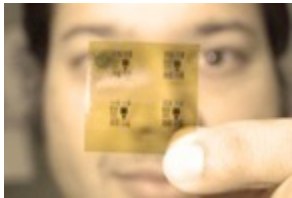
mission today:
**The Business of
Breakthroughs™**

PARC by the Numbers



PEOPLE

250+ scientists, engineers, ethnographers, business staff from 35 countries; 80% doctoral degrees



RESEARCH

3 Software Labs (Computing Science, System Sciences, Intelligent Analytics)
2 Hardware Labs (Electronic Materials & Devices, Hardware Systems)



BUSINESS MODELS

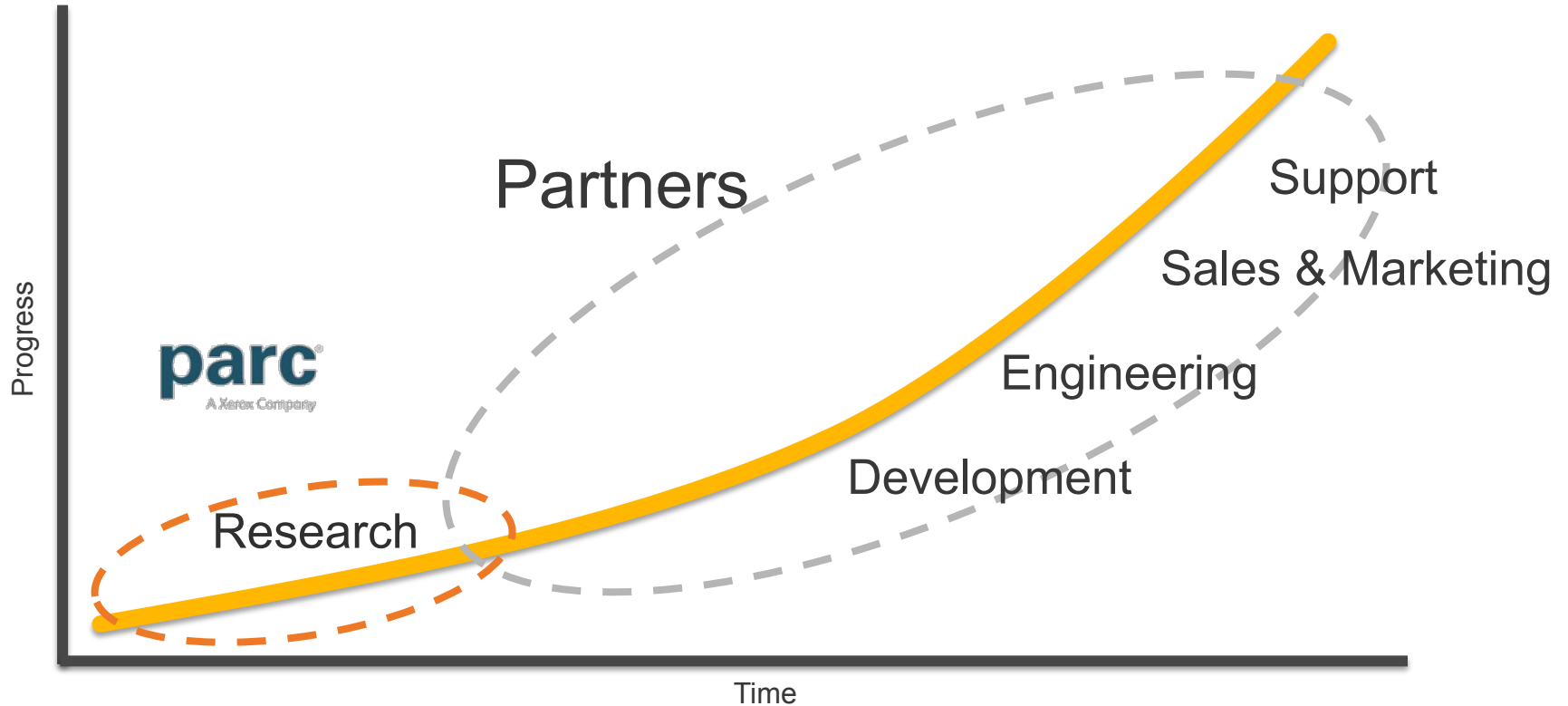
4 lines of business: Client Service, Xerox, Government, Licensing



PORTFOLIO

(~150 per year), 4000 papers, 100 books

Product Development Process: PARC's Focus



We're now investing in the future

Energy



Printed & Flexible Electronics



Prototyping Services



Networking & Distributed Systems



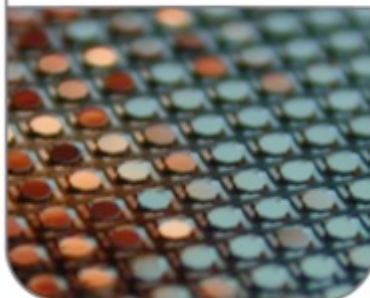
Digital Design & Manufacturing



Innovation Services



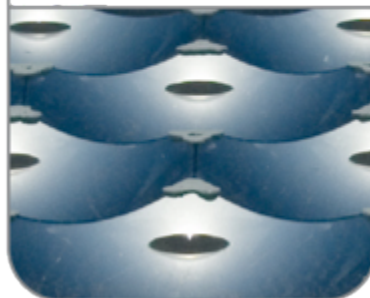
Optoelectronics



Big Data



Cleantech



Health & Wellness



Our Core Research Programs

Some of our publically announced clients...

(not full list due to confidential nature of our business)



DOWA

dentsu



NEC

FUJITSU

IHI

dpix



Powerset
NATURAL LANGUAGE SEARCH.

DNP



PowerCloud
systems

SolFocus
Innovation Inspired by Nature

HONDA
The Power of Dreams

EMC²
where information lives[®]

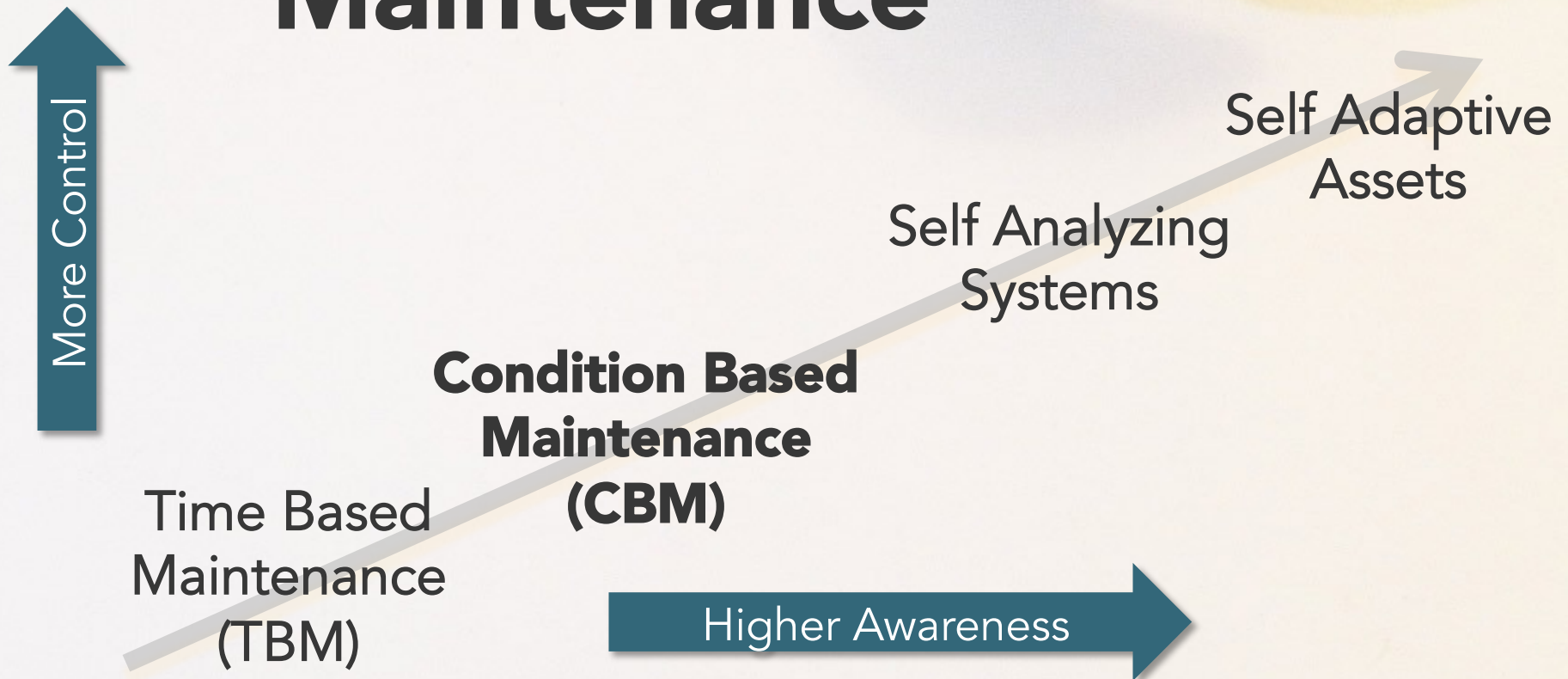
A blue sky with white clouds and sun rays. The sun is partially obscured by a large, bright white cloud at the bottom center, with rays of light emanating from behind it. There are also smaller, wispy white clouds in the upper left and lower right areas of the sky.

PARC: International Collaboration for Industrial IOT

Rail Asset Maintenance Using Intelligent Systems



PARC's **Vision** for Maintenance



TBM

Time Based Maintenance

...maintenance and/or inspections carried out on a periodic basis to prevent or reduce failure of equipment, machinery, and the like...

PRIUS

2009 Scheduled Maintenance Guide

MAINTENANCE

Replace cat
 Replace eng
 Replace eng
 Rotate tires

Inspect the foll

Ball joints
 Brake lines
 Drive shaft
 Engine/Inv
 Exhaust pi

Additional M

Driving on dirt
 Inspect eng
 Tighten nut

DEALER SERVICE V

DATE:
 MILEAGE:

TOYOTA
 moving forward ▶

- Oil change every 5,000 miles or 5 months
 - Tune-up at 30,000 miles
 - Tune-up at 50,000 miles
 - Tune-up at 75,000 miles
- Etc...



TBM

Time Based Maintenance

...maintenance and/or inspections carried out on a periodic basis to prevent or reduce failure of equipment, machinery, and the like...



Too early



Too late



There is a better way!

CBM

Condition Based
Maintenance

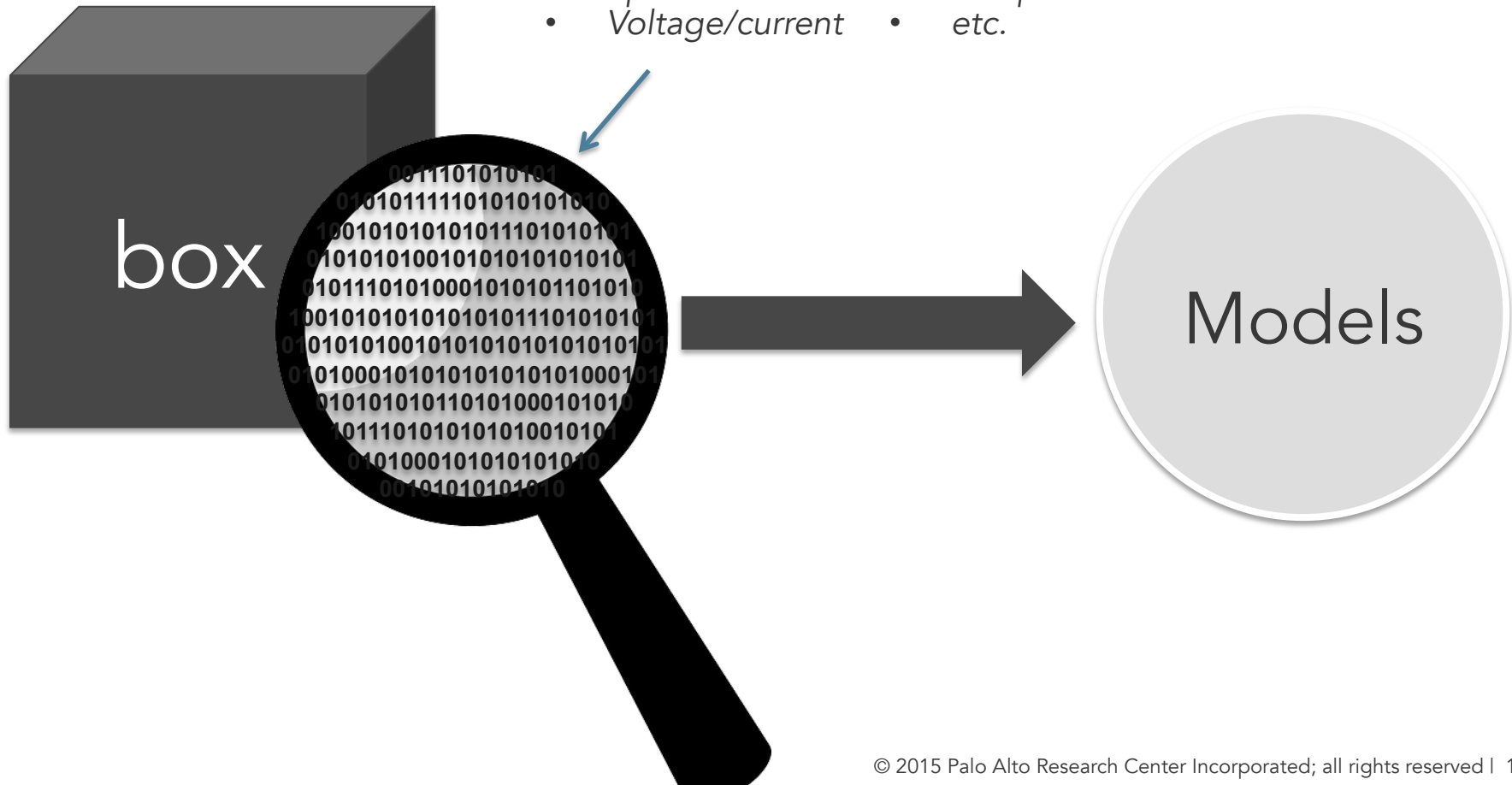
*Perform maintenance only
when needed*

This results in:

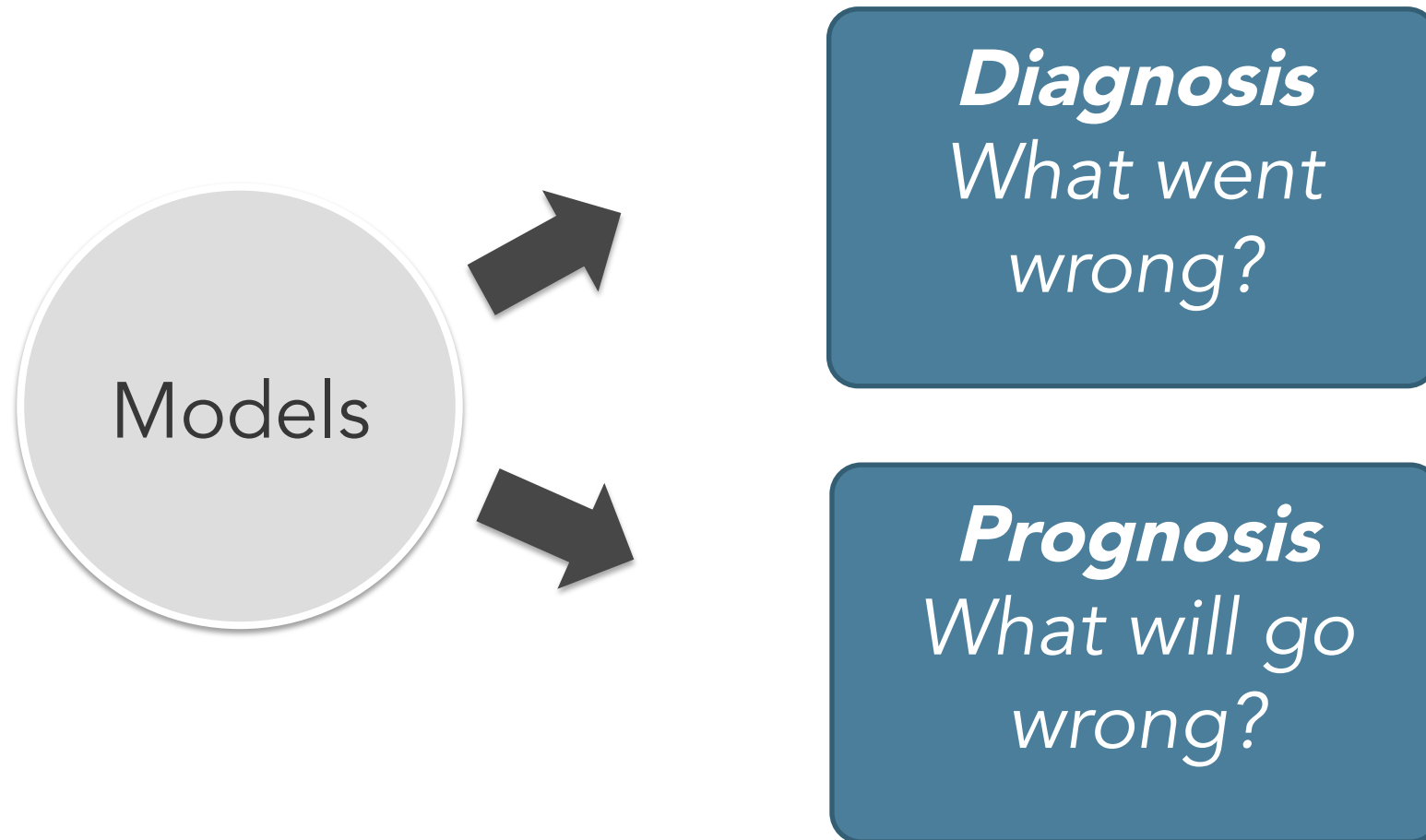
- *Reduce downtime of equipment*
- *Saved costs of unnecessary maintenance*
- *Extend the useful life of equipment*

Build models from data

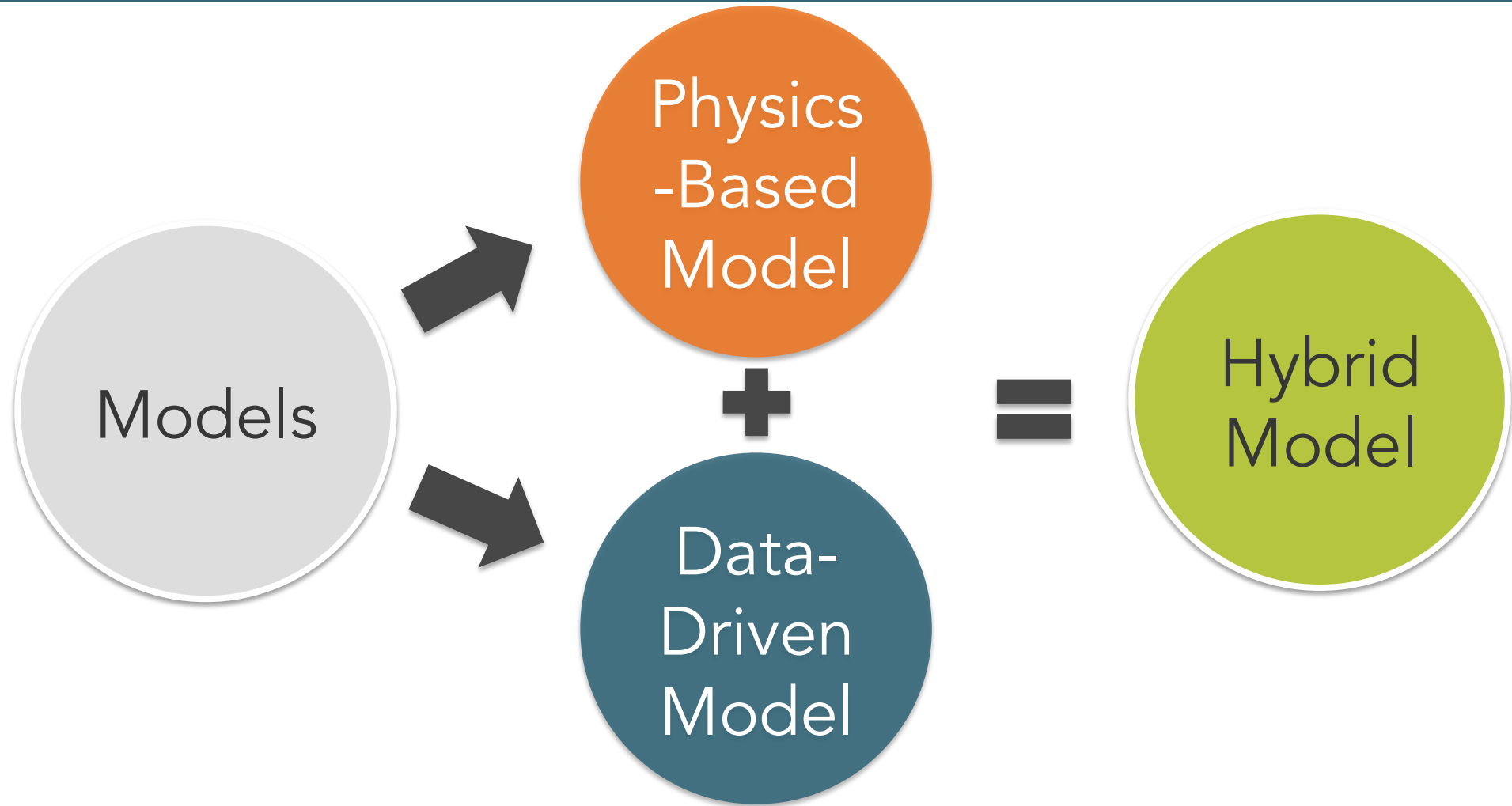
- Vibration
- Temperature
- Pressure
- Speed
- Voltage/current
- Stress/strain/shock
- Position
- Particulate count/
composition
- etc.



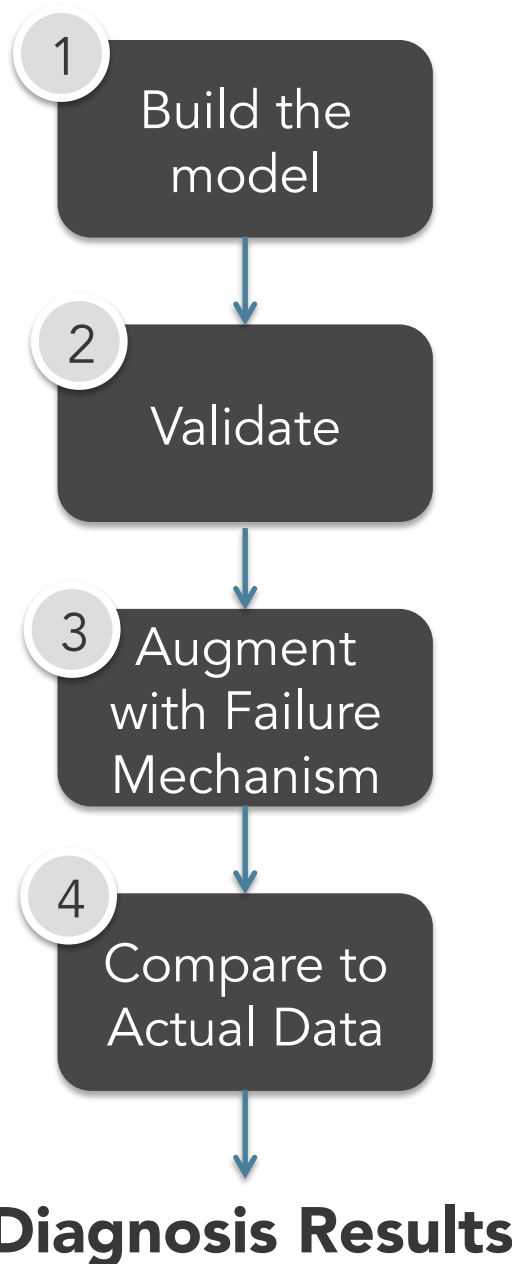
What?



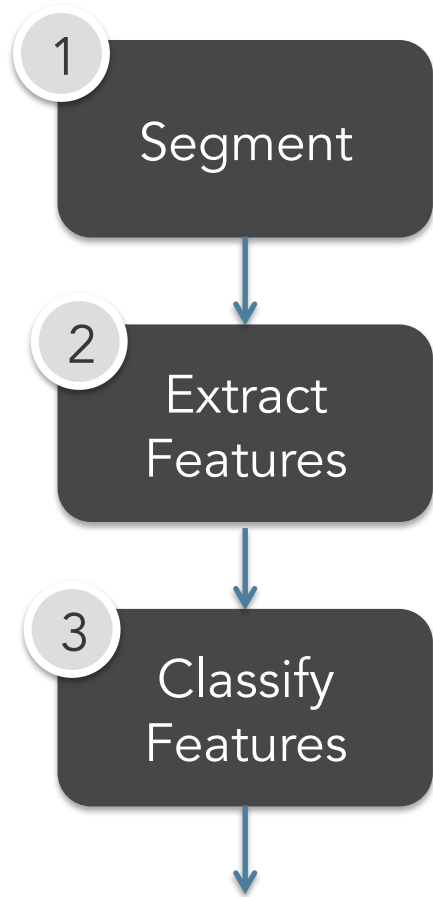
How?



Physics-
Based
Model

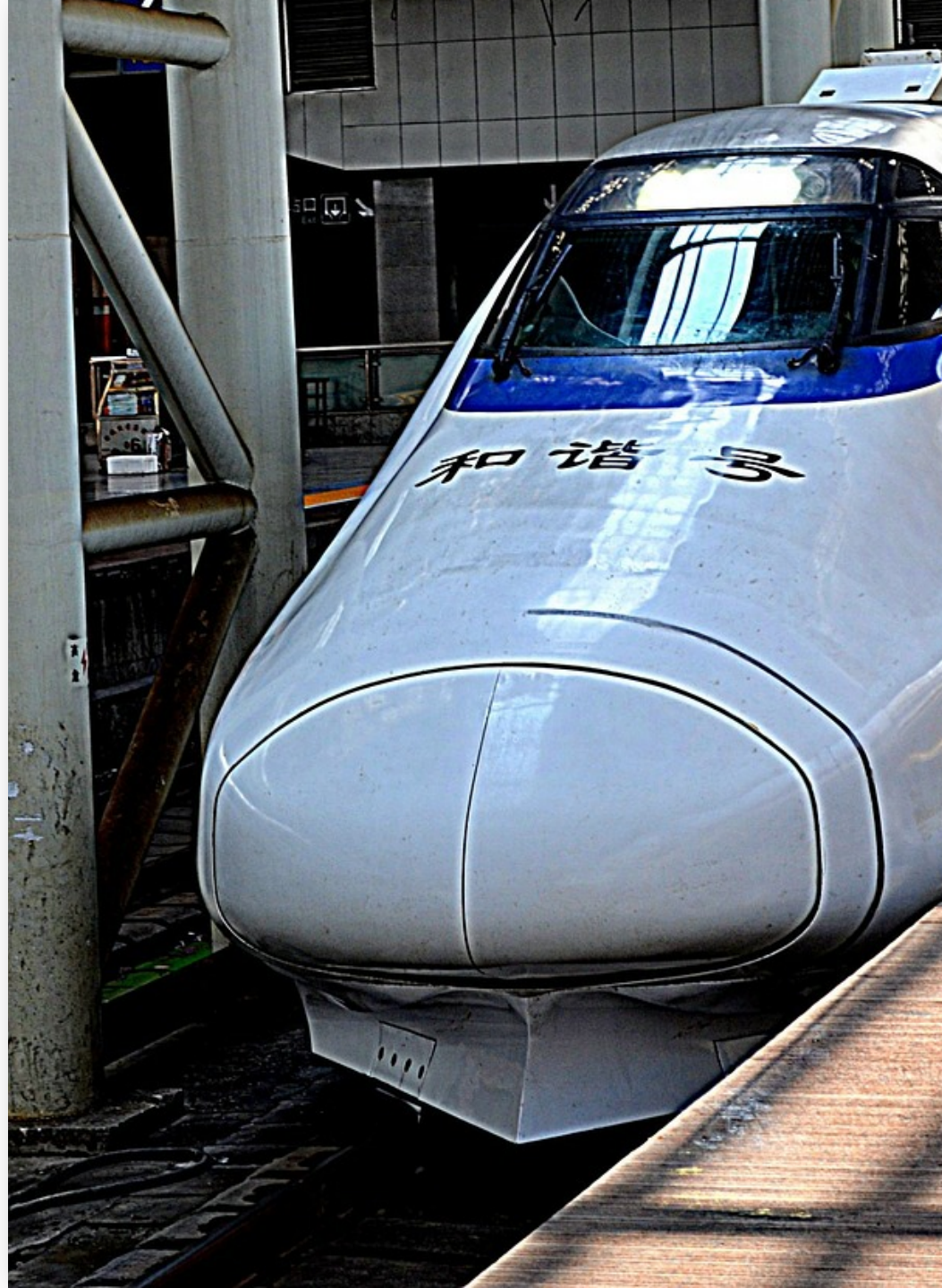


Data-Driven Model



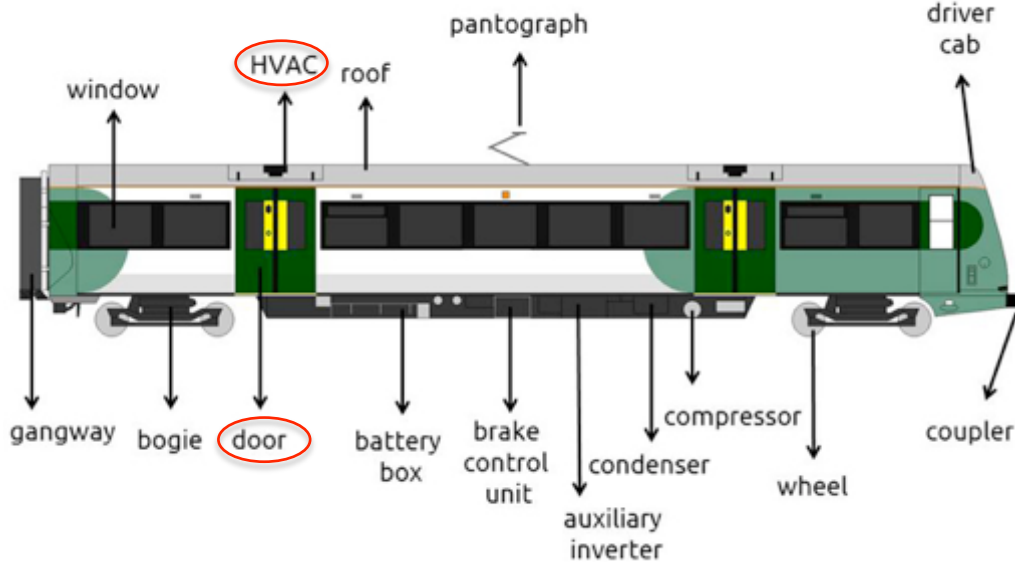
Diagnosis Results

Collaboration with Major Asian Railway Operator

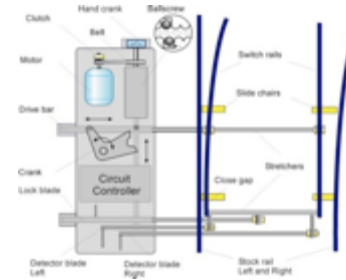


Railway asset maintenance

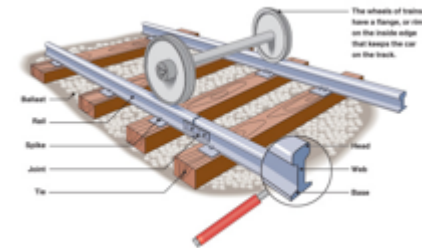
Doors, HVAC



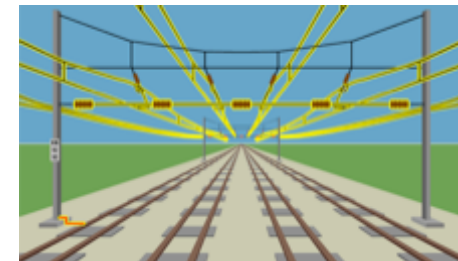
Rolling stock assets



Switch machine



Rails

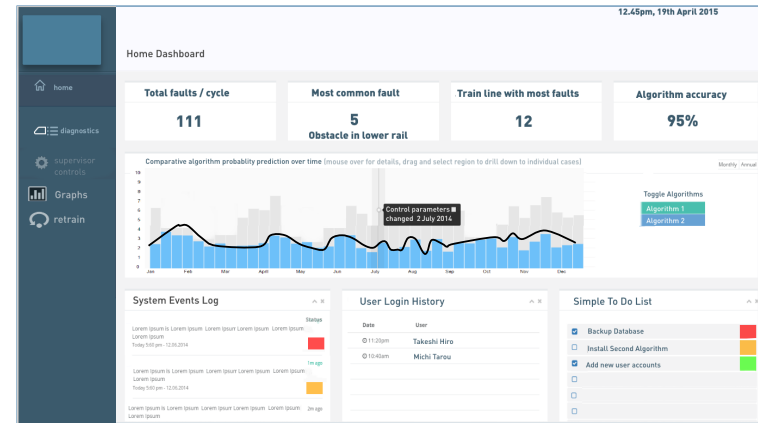


Overhead contact wire

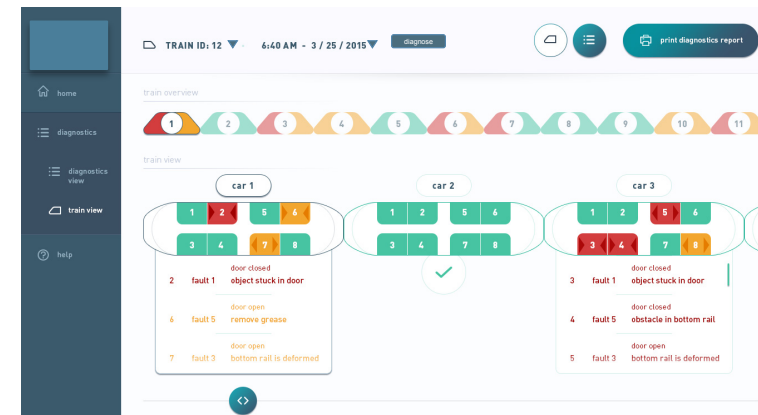
Non-rolling stock assets

Case study 1: Sliding train doors

- Background
 - Train door problems are one of the largest causes of train delays
 - 30% of all delays in UK passenger trains attributed due to doors
 - Door operational failures are often due to some undetected underlying cause
 - Stuck obstacles, Deformity of guide rails, Loose bolts, Lack of lubrication
- Customer (Global 1000 company) problem
 - Detect underlying condition based on available sensor measurements
- PARC approach and results
 - Developed a data-driven model that achieved **98% accuracy** in detecting and identifying one of 7 underlying causes
 - Currently developing software to integrate into client's maintenance workflow



Engineer screen snapshot



Maintenance technician screen snapshot

Case study 2: Switch machine

- Background

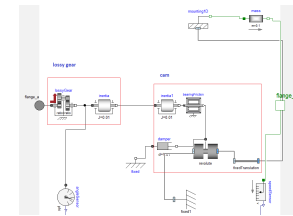
- Critical to the smooth and safe operation of trains
- Switch machine maintenance operations can be made more efficient if certain soft/hard faults can be detected via analytics
 - Stuck objects, Loose bolts, Missing bearings

- Customer (Global 1000 company)

- Detect underlying condition based on available sensor measurements

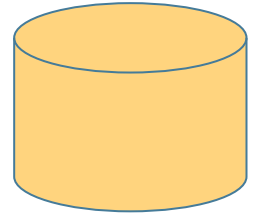
- PARC approach and results

- Built a physics-based model of the switch machine
- Developed a hybrid classifier that achieved **99% accuracy** in detecting and identifying one of 5 underlying causes

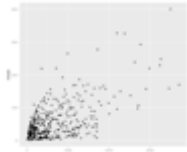


Partially validated model

+



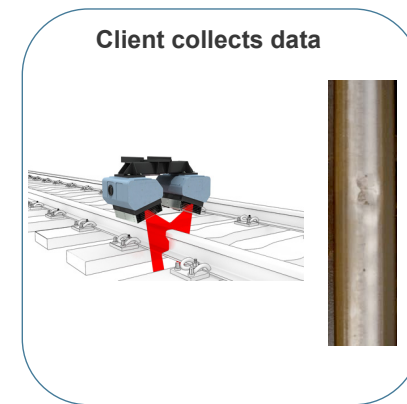
Limited nominal data



Key insights, feature engineering

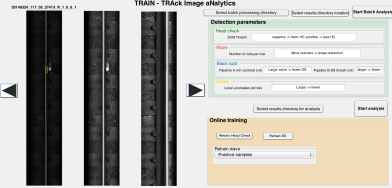
Case study 3: Rail surface defect analysis

- Background
 - Rail surface characteristics impact safety and ride comfort
 - Manual inspections are labor intensive and prone to errors
- Customer (Global 1000 company) problem
 - Develop image analysis techniques to automatically process large amounts of data and detect faults
- PARC approach and results
 - Developed a data-driven model that achieved **>90% true positive** rates in detecting various conditions with **< 5% false positive** rates



Examples illustrating defect types

PARC TRAIN technology answers relevant questions

A screenshot of the PARC TRAIN technology interface. It shows a 'TRAIN - TRAck image analytics' window with various input fields and buttons. A speech bubble contains the questions: 'Is there a defect?', 'What type of defect?', 'Where is it located?', and 'What is its severity?'.



Thank You